

**Westside Service Delivery Survey
FY 2003-04**

Department/ Program Name	Program Description	Westside Performance Measures	Citywide Performance Measures	Comments
Business Customer Service Center				
Infill Housing Program	Encourage development of single-family owner-occupied housing on underutilized land located in the mature portions of Phoenix by providing building plan review and building permit fee waivers.	<p>Number of infill permits issued for which building permit fees were waived: 468</p> <p>% of land within the Infill target area in the Westside that is vacant: 13%</p> <p>% of all permits issued: 19%</p>	Number of infill permits issued for which building permit fees were waived: 2,467	The Infill Housing Program is offered in a targeted area whose borders are roughly Cactus Rd. to the north, South Mountain Park to the south, 75 th Avenue to the west, and 64 th Street to the east. It also includes the Palomino Area.
	Encourage development of single-family owner-occupied housing on underutilized land located in the mature portions of Phoenix by providing building plan review and building permit fee waivers.	<p>Number of infill permits issued for which DOF fees were waived: 468</p> <p>% of all permits issued: 19%</p>	Number of infill permits issued for which DOF fees were waived: 2,471	